



Play Centre Assistant – DJs Play

Location - DJ's Play – St Albans, Hemel Hempstead or Berkhamsted

About DJ's Play

DJ's Play is one of Hertfordshire's leading family entertainment businesses, operating indoor play centres across St Albans, Hemel Hempstead and Berkhamsted.

Every year we welcome thousands of families through our doors to enjoy play sessions, birthday parties, family events and great food and drink in a safe, fun and welcoming environment.

We employ around 70 team members across our sites and are passionate about developing our people. Many of our supervisors and managers started in entry-level positions and progressed through the business.

About the Role

We are looking for enthusiastic and reliable individuals to join our team as a play center assistant.

This is an excellent opportunity for someone looking to start their career in hospitality, leisure or customer service. No previous experience is required as full training will be provided.

You will be part of a busy team responsible for delivering excellent customer service, maintaining high standards of cleanliness and safety, supporting birthday parties and helping create memorable experiences for children and families.

Key Responsibilities

- Welcome customers and create a positive first impression.
- Assist customers with bookings, enquiries and admissions.
- Help deliver children's birthday parties and special events.
- Prepare and serve food and drinks.
- Operate tills and payment systems.
- Help maintain a safe environment throughout the centre.
- Report hazards, accidents or maintenance issues.
- Maintain high standards of cleanliness throughout the centre.
- Clean play equipment, seating areas, party rooms and toilets.
- Support opening and closing procedures.
- Work as part of a team to create a fun and welcoming experience for families.

About You

We don't expect you to have previous work experience. We are looking for enthusiasm, reliability, a positive attitude and a willingness to learn.

You should:

- Enjoy working with people.
- Be friendly, approachable and confident.
- Be reliable and punctual.
- Work well as part of a team.
- Take pride in your work.
- Be willing to work weekends and during busy holiday periods.

Benefits:

- Paid training
- Staff discounts
- Free parking
- Ongoing coaching and development
- Opportunities for progression
- Supportive team environment

Career Development

At DJ's Play we believe in promoting from within wherever possible. Successful team members may have opportunities to progress into roles such as a supervisor / Duty Manager.

Why Join DJ's Play?

This is more than just a job. It is an opportunity to build confidence, develop workplace skills, gain valuable experience and become part of a growing family entertainment business that invests in its people.

If you are enthusiastic, dependable and eager to learn, we would love to hear from you.

DJ's Play
Indoor Play Centres in Hertfordshire

01442 232580
www.DJsPlay.co.uk