Membership Terms & Conditions

1 Membership Terms & Conditions

Purchasing a membership constitutes acceptance of our Rules of Play and the following terms and conditions:

- All sessions must be booked online via www.djsplay.co.uk. Only one future booking may be held on the system at any one time.
- Only one free adult is included per membership account. Additional adults and children must be booked and paid for separately.
- A minimum of 24 hours notice is required to cancel a booking. Three no-shows may result in the membership being reviewed and terminated.
- Photographs of adults and children will be stored on our booking system for identification purposes in line with GDPR.
- All siblings are chargeable or require their own membership, including babies under 1 year old.
- Weekend and half-term access is restricted to booked sessions after 1pm.
- Activity timetables are included where applicable. Additional charges may apply and special events are excluded.
- Memberships are currently offered as annual upfront payments only. Existing monthly payment members remain subject to their original agreement.
- Rules of Play apply at all times. DJ's Play reserves the right to terminate memberships for breaches of terms or centre rules.
- Membership does not guarantee admission. Entry remains subject to availability.
- The birthday child receives free entry to their own birthday party when booked during a valid membership period.
- Management reserves the right to amend membership terms with one month's notice via email.

2 Childminder Membership Terms & Conditions

Purchasing a Childminder Membership constitutes acceptance of the following terms and conditions:

- All sessions must be booked online via www.djsplay.co.uk.
- 24 hours notice is required to cancel bookings. Repeated no-shows may result in membership termination.
- Membership is available exclusively to OFSTED registered childminders.
- Proof of OFSTED registration and photographic ID must be provided.
- Access is limited to Monday–Friday during school term time.
- Membership is not valid at weekends.
- Photographs will be stored for identification purposes in line with GDPR.
- Membership permits one registered childminder and up to four children.
- Only the named and photographed childminder may use the membership.
- Activity timetables are included where applicable. Special events are excluded.
- Membership payments are non-refundable.
- Memberships are non-transferable.
- Management reserves the right to amend terms with notice.

Please keep this copy for your records.